



## Technical Course Registration Form

DEALER \_\_\_\_\_

TOWN/  
CITY \_\_\_\_\_

Registration for:

**ADVANCED COURSE for Carpigiani Approved Service Engineers who want to further their training.**

The purpose of this course is to give participants the knowledge they need to be self-sufficient in troubleshooting and able to provide an optimal problem-solving service and efficient maintenance.

In-depth examination of electrical, electronic and primary refrigeration systems, and the main mechanical components governing the function of each machine; troubleshooting and basic problem-solving skills will also be promoted.

The course will also attempt to further customer satisfaction, taking into consideration any requirements that may have emerged during visits, exhibitions, conferences, contact with customers, information requested, complaints, actual customer requirements, failures signalled by end users and incorrect troubleshooting reports.

All participants must bring TWO PHOTOS and a LAPTOP COMPUTER with serial port or USB-serial adapter. Those attending the course must have a good grasp of the basic elements of mechanical, refrigeration and electrical systems.

**English**

**Advanced Course (GM2)**

2 days from 9:30 on Tuesday 9 March 2010 to 17:00 on Wednesday 10 March 2010

Service engineers who will be attending:

Surname Name	Type of course	Employee	External

**You are reminded to inform EXTERNAL SERVICE ENGINEERS of these courses and to register them as well.**

**Hotel booking:**

Arrival on: \_\_\_\_\_

Departing: \_\_\_\_\_

Overnight accommodation and lunch will be provided by Carpigiani

**Please send this form to the Italy Sales Office (Angela Boschetti tel 051- 6505239 fax: 051 6500247 e-mail: [AngelaBoschetti@carpigiani.it](mailto:AngelaBoschetti@carpigiani.it) )**

We will be in touch to confirm registration and provide details of accommodation.

Date \_\_\_\_\_ STAMP and SIGNED \_\_\_\_\_

In accordance with the Data Protection Law (No. 196/2003), all data provided will be handled with the utmost confidentiality; it will be saved in Carpigiani archives and used only for the purpose of sending you technical and commercial information within the terms of the aforementioned law.